BARBICAN RESIDENTIAL COMMITTEE

Monday, 19th September 2016

Minutes of the meeting of the Barbican Residential Committee held at Guildhall on Monday, 13th September 2016 at 11.00 am

Present

Members:

Ann Holmes (Chairman)

Randall Anderson

Deputy John Barker

Christopher Boden

David Bradshaw

Deputy Billy Dove

Deputy John John Jeremy Mayhew

Deputy Joyce Nash

Graham Packham

Chris Punter

Stephen Quilter

Deputy John Tomlinson

Michael Hudson

Professor John Lumley

In Attendance

Officers:

Julie Mayer Town Clerk's

Alan Bennetts Comptroller and City Solicitor's Department

Mark Jarvis Chamberlain's Department

Anne Mason Community and Children's Services
Paul Murtagh Community and Children's Services
Helen Davinson Community and Children's Services
Barry Ashton Community and Children's Services
Jon Averns Markets and Consumer Protection

1. APOLOGIES

Apologies were received from Gareth Moore, Angela Starling and Dhruv Patel.

2. MEMBERS DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations.

3. MINUTES OF THE PREVIOUS MEETING

The public minutes and non-public summary of the meeting held on 13th June 2016 were approved.

4. DRAFT MINUTES OF THE MEETING OF THE BARBICAN RESIDENTS CONSULTATION COMMITTEE (RCC)

Members received the draft minutes of the RCC held on 5th September 2016.

5. UPDATE REPORT

The Committee received a report of the Director of Community and Children's Services, which updated Members on issues raised by the Barbican Estate Residents' Consultation Committee (RCC) and Barbican Residential Committee (BRC) at their meetings in March 2016. It also provided updates on other issues on the estate.

During the discussion, the following points were raised/noted:

Short term holiday lets

Members noted that the RCC had asked for regular figures on short term holiday lets. Officers advised that guidance would be posted on the City of London Website advising residents how to take action if planning regulations were breached.

Barbican resident Members remained particularly concerned about 1-2 day lets, which often involved very early or late arrivals. However, it was accepted that residents' guests might also arrive early or late and therefore short term renters could be difficult to identify. Whilst noting that there were currently no live complaints, Members were assured that officers continued to monitor the activity of websites. Members also noted that concierges had been instructed not to hand out keys and there was no expectation on officers to work later hours.

In summarising the Chairman suggested that, given this was a complex area, it might be easier to enforce planning regulations than breaches of the conditions on leases and asked Members, residents and officers to remain vigilant.

Lift at Wood Street/London Wall

Members remained very concerned about the frequent failures of this lift, given that the only alternative route was via the escalator and by-passing considerable road works and bicycle bays, which made crossing the road both hazardous and inconvenient. Whilst noting that this was outside the remit of the Barbican Residential Committee, Members asked for their concerns to be presented to the Planning and Transportation Committee by way of a resolution. Officers assured Members that they took their concerns very seriously and would continue to work with the relevant departments in seeking a resolution and keep the Chairman briefed.

RESOLVED, That:

- 1. The Planning and Transportation be asked to note the serious concerns of the Barbican Residential Committee in respect of the frequent failure of the Wood Street lift and the resultant inconvenience and disruption to residents, particularly in light of the lack of a suitable alternative through fare.
- 2. The update report be noted.

6. YOU SAID: WE DID - ACTIONS UPDATE

Members received the 'You Said; We Did' actions update in respect of the Barbican Residential Committee.

RESOLVED, That – the report be noted.

7. SERVICE LEVEL AGREEMENTS QUARTERLY REVIEW

The Committee received a report of the Director of Community and Children's Services, which provided Members with an update on the review of the estate wide implementation of Service Level Agreements (SLA's) and Key Performance Measures (KPI's) for the quarter April to June 2016.

Members were particularly concerned about the garchey bay which, in its current condition due to fly tipping, could be a fire hazard.

RESOLVED, That - the SLA quarterly review be noted.

8. 2015/16 REVENUE OUTTURN (EXCLUDING THE RESIDENTIAL SERVICE CHARGE ACCOUNT)

The Committee considered a joint report of the Chamberlain and the Director of Community and Children's Services, which compared the revenue outturn for the services overseen by the Committee in 2015/16 with the final agreed budget for the year.

Members noted that the RCC had received a separate report in respect of the Relationship of the Barbican Residential Committee Outturn Report to Service Charge Schedules and the Town Clerk agreed to circulate this to Members of the Barbican Residential Committee.

RESOLVED, that – the report be noted.

9. 2015/16 REVENUE OUTTURN OF THE RESIDENTIAL SERVICE CHARGE ACCOUNT INCLUDING RECONCILIATION BETWEEN THE CLOSED ACOUNTS AND THE FINAL SERVICE CHARGE

The Committee received a report of the Chamberlain in respect of the closed accounts and the final service charge.

RESOLVED, that – the report be noted.

10. PROGRESS OF SALES AND LETTINGS

The Committee received a report of the Director of Community and Children's Services in respect of sales and lettings approved, under delegated authority, since the last meeting of the Barbican Residential Committee.

RESOLVED, That – the report be noted.

11. RESIDENTS SURVEY RESULTS - SEPTEMBER 2016

The Committee received a report of the Director of Community and Children's Services in respect of the 2016 Residents' Survey. Members noted that, whilst the response rate was down a little on last year; comments had been very favourable, particularly to the Concierge Team. Furthermore, the higher response rates in previous years had co-incided with a time of high resident dissatisfaction in respect of Beech Gardens.

Members noted that, at their meeting on 5th September, Members of the RCC had agreed to keep to an annual, rather than bi-annual survey and the BRC Members concurred with this. Officers confirmed that electronic surveys were much cheaper to administer and therefore this would not cause resource implications.

RESOLVED, that – the Report be noted.

12. FUNDING FOR A LOW EMISSION NEIGHBOURHOOD

The Committee received a report of the Director of Markets and Consumer Protection in respect of the City of London Corporation's award of a grant of £990,000, over three years, to implement a Low Emission Neighbourhood (LEN). During questions the following points were raised/noted:

- The consultation exercise would include both Barbican and Golden Lane residents and businesses.
- In respect of idling taxi engines, drivers could only be fined if they refused to switch them off. Members noted that other local authorities were taking action under anti-social behaviour legislation and the Director agreed to investigate other powers available.
- Members noted that the match funding had been identified before the bid had been submitted.
- Earlier this year, the City of London Corporation's Procurement Policy was amended to incentivise low emission vehicles, with a stipulation that diesel should only be used if no alternatives were available. For example; the Addison Lee transport contract was being monitored to ensure compliance.
- Members noted that the full bid document, which had been circulated with the agenda pack, contained the full action plan.

In concluding, Members welcomed the report and the Director offered to keep Members informed as the project developed.

RESOLVED, that – the report be noted.

13. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

In response to a question about heating at Frobisher Crescent, Members noted that the drainage works were almost complete, aside from some minor redecorations. Officers advised that the heating report had been amended and a meeting arranged for next week, with the City Suveyors, in order to discuss the outcome and identify improvements. Both the RCC and Ward Members would receive feedback on the analysis and BRC Members asked if the matter could be concluded before the winter. Members were further assured that the Barbican Estate Office would continue to make regular safety checks in addition to the annual checks.

14. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT

- A further tour of the Barbican Estate, arranged for 14th September had not been as well attended as expected. The Chairman suggested and Members agreed that the responsibility be place on non-resident Members to contact the Estate Office and arrange individual tours, if they felt it necessary.
- Members noted that the Committee Handbook had been updated during the recess and would be circulated shortly.
- Members agreed to revert to 11.30am for the next meeting, subject to further review.
- It was generally agreed that a meeting in early 2017 should keep to the regular schedule of March and not February, if possible.
- Members noted the Committee Dinner date of 19 January 2017 at Stationers Hall.

15. EXCLUSION OF THE PUBLIC

RESOLVED, that: Under Section 100(a) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information, as defined in Part 1 of Schedule 12A of the Local Government Act.

 Item no
 Para no

 16 - 20
 1,2 & 3

16. NON-PUBLIC MINUTES

The non-public minutes of the meeting held on 13th June were approved.

17. BRANDON MEWS LEASE VARIATION

The Committee considered and approved report of the Director of Community and Children's Services.

18. ARREARS UPDATE

The Committee received a report of the Director of Community and Children's Services.

- **19. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE** There were no questions.
- 20. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT, WHILE THE PUBLIC ARE EXCLUDED

There were no items.

The meeting end	ded at 12:20 pm	
Chairman		

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